AEET

Shipping and Packaging

6 November 2026 · Version 2 · +49 5382 955979-0 · reparatur@aeet24.com

Before shipping

Only send the unit yourself once AEET has confirmed this in writing. Confirmation by email is sufficient. Before shipping, agree the unit type, weight, method of transport and, where applicable, collection arrangements with AEET. This prior agreement is still required when you follow the packing instructions on the next page.

Unit and accessories

Enclose one completed order form per unit. Only include wall brackets, connectors or other accessories if AEET has expressly approved them. List each approved accessory on the order form. For battery storage systems and other units that require special handling, explicitly agree a suitable method of transport with AEET in advance.

Packaging materials

AEET may dispose of incoming boxes, pallets or securing straps on the basis of the consent given before shipment. AEET may reuse suitable materials and cannot guarantee that they will be returned or stored. New packaging for the return shipment is included in the agreed shipping price. If shipping is free, the new packaging is also free of charge.

Contact and original packing instructions

Email reparatur@aeet24.com or call +49 5382 955979-0. The following page contains the original practical packing instructions and shows the same materials and sealing methods as the original illustrations.

Packing Tips for Shipping an Inverter



1. Choose the right box size

Use the inverter's original packaging if you have it. Otherwise, choose the smallest box that still leaves enough room for cushioning around the inverter (approximately **5 cm**). Pack the contents as compactly as possible so they have little room to move.



2. Pack snugly and fill all gaps

Gaps allow the inverter to shift inside the box and cause damage. Make sure the packed inverter cannot move. Fill any gaps with expanded polystyrene, air cushions, foam, machine-crumpled kraft paper or similar material.



3. Cushion corners and edges

Corners and edges are under the greatest stress during transport. Give the edges extra cushioning. Suitable materials include machine-crumpled kraft paper, cardboard edge protectors or pieces of wood cut to fit.



4. Seal the box securely

For boxes weighing up to 12 kg, use at least one strip of packing tape along each centre seam where the flaps meet, on both the bottom and the top of the box.

For boxes weighing between 12 kg and 25 kg, reinforce the seal with a double-L taping pattern or a reinforced centre-seam seal, as shown in the illustrations.

For boxes weighing 25 kg or more, reinforce the bottom and top seams with a double-T taping pattern. Extend the tape halfway along the vertical edges as well. Always tape the bottom and top flaps in the same way.